

Parent / Provider Relationship

WHAT TO EXPECT FROM YOUR PROVIDER

- a commitment to provide a loving, warm, and nurturing environment in which to care for your child
- attention to your child's individual needs and a willingness to be flexible in order to meet these needs
- a willingness to cooperate, listen to and respond to your questions and concerns in a positive manner
- a clear communication of policies and procedures (written and verbal)
- attention to health and safety issues including procedure to minimize the spread of contagious diseases
- regular and open communication about your child's activities, growth and development
- a minimum of 2 weeks notice when there is a change in policies, fees, procedures, or schedule
- open door policy for accessibility to your child



WHAT YOUR PROVIDER SHOULD EXPECT FROM YOU

- a commitment to work cooperatively to ensure the best possible care for your child
- a willingness to review and abide by all procedures and policies payments made in an adequate and timely manner; and when this is not possible, written arrangements should be made for alternate payment schedules
- constructive attempts to resolve problems and misunderstandings in a timely manner
- sick-child care arrangements made when your child is ill or unable to participate in a day's regularly scheduled activities
- provision of necessary supplies / clothing to adequately care for your child (diapers, changes of clothing, coats, hats, mittens, etc.)

The key to a successful caregiver / parent relationship is mutual respect and open communication. Making it work is well worth the effort!