Illinois Sunshine Website

This website is a resource for parents, providers, and the public. This website contains a licensed child care facility's history, provides information about the licensing standards, how to become a licensed provider and how to make a complaint.

This is the compliance information website: https://sunshine.dcfs.illinois.gov/

Child Care providers are updated to this site upon issuance of a license or renewal of a license.

Steps to complete a compliance search

- 1. Visit https://sunshine.dcfs.illinois.gov/
- Click on the Reports tab near the top middle section of the web page
- 3. Next, click on Monitoring Report Search
- Enter Search Criteria by Provider, Street, City and/or Zip Code or a combination then click Search.
- To search for a home provider, enter the Last name,
 First name. You must use a comma and add a space after the last name.
- To search for a child care center, enter the name of the center.
- 5. The search results will show near the bottom of the screen, if the provider has had any violations the "Has Violation(s)" section will have a check mark and a PDF icon will display to the left of the provider's name. You can click on the PDF icon to see a listing of the violations for the provider





How to make a complaint against a licensed child care provider:

For suspected instance of child abuse and neglect, contact the DCFS child abuse and neglect hotline at 800-252-2873 to speak with a hotline staff member about your concerns.

If you feel a program / provider has violated licensing standards, contact the **Day Care Information hotline at**877-746-0829 to find out the name and number of the licensing representative assigned to your provider. Once you have the licensing representative's name and number contact them to discuss your concerns.