

3425 N Dries Ln Peoria IL 61604 1-800-421-4371 www.salccc.org

FAX: 309-686-3850 TTY: 309-686-3695

Dear License-Exempt Home Child Care Provider,

Thank you for your interest in accepting payments from the Child Care Assistance Program (CCAP). Your participation makes it possible for Illinois children to enjoy the benefits of quality care. We appreciate your contribution. Enclosed in this packet are information pieces and forms needed to get started.

Information for the Provider:

- ✓ Important Payment Information and W9 Form (required)
 Complete this form if you have never received a payment as a child care provider, or it has been more than two years since your last child care provider payment, or if you have had a name change since your last payment.
- ✓ Child Care Payment Rates- The latest reimbursement rates for providers accepting clients on the CCAP.

Be sure to sign your name exactly as you have printed your name. This form can be faxed.

New Health, Safety and Child Development Training requirement (required)

The federal government is now requiring that child care providers complete specific health, safety and child development training, have current CPR/First Aid certification and complete annual training hours. All providers participating in CCAP will have minimum training requirements as a result of the federal legislation. Training for new and existing providers must be completed.

Effective October 1, 2017, any new provider that has not already completed the minimum required training must do so **before approval** as a qualified CCAP Provider. See attached handout for more information.

- ✓ Debit Card Information (optional)
- ✓ Telephone Billing agreement (optional)

Other qualifications required:

- ✓ Qualified providers must be at least 18 years of age.
- Payments will not be made to the child's mother or father or to a stepparent who is currently married to the child's parent and is living in the same household as the child, to anyone who is included in the same public assistance grant as the child.
- ✓ Payments will not be made to a provider's sibling (brother or sister) living in the same household.
- Payments will not be made to a provider who has been convicted of crimes enumerated in 89 III. Adm. Code 385, Background Checks. See section 05.04.01 of the CCAP Program Manual at: www.dhs.illinois.gov/CCAP/ProgramManual
- ✓ Providers who are not licensed may care for <u>no more than 3</u> children <u>including their own children</u> under the age of 12 years old.
- A provider, who has 3 or more children under the age of 12 of their own, is considered full and is not allowed to provide care for any other family—even though one or more of the provider's children may be in school.

- ✓ This is the rule for care provided in the provider's home <u>or</u> the home of the child. Provider's own children under the age of 12 are counted <u>regardless of where care is provided</u>.
- If a provider has no children under age 12, the provider can care for one child from other families, or s/he may care for all of the children from a single household.

Additional Items Required:

All providers who are not licensed by the State of Illinois must also register with the IL Department of Human Services to receive payment. To register, you will need to send us a copy of a current Picture ID (IL State, IL driver's license or military ID) showing your current address and a copy of your signed Social Security card.

Authorization for Background Check form:

This form will be sent to you and all applicable household members once the application for child care assistance has been reviewed by an eligibility specialist. To view a list of criminal convictions that disqualify a provider, please review our policy manual at www.dhs.illinois.gov/CCAP/ProgramManual and review section 05.04.01-Criminal Convictions that Disqualify a Provider.

If you have questions about the information or how to complete any of the forms, please call the SAL Child Care Connection CCAP Department at 1-800-421-4371 - Option 2.

Thank You!

SAL Child Care Connection Staff



Bruce Rauner, Governor

James T. Dimas, Secretary

IMPORTANT ANNOUNCEMENT

September 2017

Revised deadlines for completing the Health and Safety required trainings

To all licensed and license-exempt providers participating in the Child Care Assistance Program (CCAP):

The deadline for completion of the required Health and Safety trainings has been extended. An orientation period for new providers has also been established.

<u>Current CCAP Providers</u>: Providers approved for CCAP payments before 10/1/17 will now have <u>an extended period</u> to complete the required Health and Safety trainings in order to remain eligible for CCAP payments. The due date for this training is still to be determined; however, your prompt completion of all required training is appreciated.

New Providers: Individuals hired for a licensed or license-exempt center must complete all required trainings within 90 days of hire in order for the center to maintain CCAP eligibility.

***If you are a Licensed Home Based Provider, the 90-day orientation period begins on the date you are approved for CCAP payments.

- All Health and Safety trainings must be completed within the 90-day orientation period in order to continue receiving payments from CCAP. This includes any assistants that may be hired per IDCFS parameters.
- To be able to work with children unsupervised, providers and assistants <u>must complete</u> the CPR/First Aid and the Child Abuse and Neglect/Mandated Reporter trainings. Providers who have not completed these trainings cannot be approved for CCAP unless they are supervised.
 - o Only providers who completed all of the required Health and Safety trainings can supervise new providers and assistants while they complete their trainings, and still receive CCAP payments.

^{***}If you are a License-Exempt Home Provider you must complete the CPR/First Aid training and Child Abuse and Neglect/Mandated Reporter before you can receive CCAP approval. You will then

have 90 days from CCAP approval date to complete the remainder of the required trainings or be canceled from all active cases until the trainings have been completed.

<u>All providers</u> must complete the additional Child Development training. The due date for this training is still to be determined; however, your prompt completion of all required training is appreciated.

Completion of the mandatory training will **only** be tracked from the Gateways to Opportunity Registry and you *will not* be required to submit any trainings documents to IDHS. IDHS will check the Registry to ensure compliance. Keep copies of your current training documents in your file for 5 years. You must be able to produce a copy when requested by IDHS as proof of training completion.

Please note that for the purposes of the CCAP, a school age child is a child ages 5-13 (or through the age of 18 if approved for CCAP due to a special need or court order) who is enrolled in school. A five year old child is considered school age only when enrolled in a school based kindergarten. This enrollment does not include a before/after school program. Keep this definition in mind when reviewing the trainings that you are required to complete.

Please visit the IDHS web site for additional information on the training requirements at http://www.dhs.state.il.us/page.aspx?item=87061

If you need specific information about the required Health and Safety and the Child Development trainings, or how to register in the Gateways to Opportunity Registry to self-report your training, please contact your local CCR&R.

If you have any questions regarding this notice, please send them to dhs.ccap-reauth@illinois.gov



Bruce Rauner, Governor

James T. Dimas, Secretary

IMPORTANT ANNOUNCEMENT

CCAP License-Exempt Child Care Home Providers Must Complete Training

The Illinois Department of Human Services (IDHS) partners with child care providers to serve low income families through the Child Care Assistance Program (CCAP). To help ensure the health and safety of children, the Federal government is now requiring that providers complete specific health, safety and child development training, have current CPR/First Aid certification, and complete annual training hours.

Who is required to complete training?

In Illinois, all current license-exempt family child care providers participating in CCAP will have minimum training requirements. In order for a current provider to continue receiving CCAP payments, trainings listed on the back page must be completed by the specified dates.

Who benefits from this training?

Trainings will give providers important and up-to-date information about the best health, safety and child development practices to be used in a child care setting. All children in a child care setting can benefit from a safer and healthier environment, and parents can feel more confident about their child's care.

Where can providers get the training?

The chart on the back of this sheet details where license-exempt family child care providers can access their trainings, who must complete the trainings and when the trainings must be completed. Much of the required training is available online. CPR/First Aid training and re-certification must be completed face-to-face and be provided by an approved training organization. Providers can contact their local Child Care Resource and Referral (CCR&R) Agency for more information.

How is training completion tracked?

All license-exempt family child care providers participating in the Child Care Assistance Program must register with the Gateways to Opportunity Registry. This allows required training to be tracked. Go to https://registry.ilgateways.com/ to become a member.

What if caregivers have already completed some or all of the training?

Training on specific health, safety and child development topics has already been available in Illinois. You have achieved the ECE Credential Level 1 if you completed all of the trainings on the back side of the page and completion is documented in the Gateways Registry. If you have taken some of the modules on the back side of this notice in the last five years, you will be given credit for those modules and you do not have to take them again as long as all are documented in the Gateways Registry. It's important that all training is completed by the specified dates on the back side of this page.

Several Gateways Credentials align with the required training. If you hold one of the following Credentials, and it is current, you have met the requirements of the ECE Credential Level 1 training: ECE Credential Level 3-6; Infant Toddler Credential Level 3-5; IDC Levels I-III; and FCC Credential Levels 2-5. This list and additional resources can be found at www.ilgateways.com. Remember, training completion and credential attainment must be recorded in the Gateways Registry in order to get credit.

IDHS Child Care Assistance Program Training Requirements

Note: License-exempt child care providers MUST be members of the Gateways Registry to track training completion. Caregivers should register at: https://registry.ilgateways.com/.

License-Exempt Family Child Care Home Who must complete training? Primary caregiver providing license-exempt child care (includes relatives and non-relative providers.) To continue receiving CCAP payments, primary caregivers must complete the following modules by September 30, 2017. Must complete Where to find the Training Primary caregivers providing license-exempt child care serving all ages of children: Online training is available through Gateways Registry at 1) The following modules of the Illinois ECE Credential https://registry.ilgateways.com or contact local CCR&R Level 1 Tier 1 for face-to-face training. a) 1, Child Growth and Development b) 2A, Health Issues in Group Care c) 2B, Nutrition Issues in Group Care d) 2C, Safety Issues in Group Care 2) CPR/First Aid Certification Contact your local CCR&R for training or a list of organizations that offer approved training. 3) Child Abuse and Neglect/Mandated Reporter Training Visit: https://mr.dcfstraining.org/ 4) What is CCAP? Online training is available through Gateways Registry or contact local CCR&R for face-to-face training.

Must complete	Where to find the Training
The following modules of the Illinois ECE Credential Level 1: Tiers 2 and 3- Tier 2 e) 3, Observation and Guidance f) 4, Learning Happens in Relationships g) 5, Family and Community Relationships h) 6, Personal and Professional Development Tier 3 i) 7A, Child Growth & Development (Birth-8 months) j) 7B, Child Growth & Development (8-18 months) k) 7C, Child Growth and Development (18-36 months) l) 8A, Preschool Child, Social & Emotional Development m) 8B, Preschool Child, Physical Development n) 8C, Preschool Child, Language Development o) 8D, Preschool Child, Cognitive Development	Online training is available in English only, through Gateways Registry at https://registry.ilgateways.com or contact local CCR&R for face-to-face training in English & Spanish.

Questions and Comments should be directed to dhs.ccap-reauth@illinois.gov.

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Child Care Assistance Program Health, Safety and Child Development Training for -Providers Serving Only School Age Children (ages 6-13)-

Child Care Providers Serving School-Age Children (6-13),

The Illinois Department of Human Services (IDHS) has been continuously working to implement the requirement that child care providers complete specific health, safety and child development training, have current CPR/First Aid certification and complete annual training hours.

IDHS' Bureau of Child Care and Development continues to monitor training and re-examine enactment efforts for providers to ensure we are compliant with CCDBG Reauthorization and to ensure training is appropriate for the families and children that are being served. Effective immediately, providers who only serve children ages 6-13 (school age) can choose from one of the following two options:

- Providers who only care for school aged children (6-13), can choose to complete the previously communicated 2017-2018 IDHS CCAP training requirements so that they achieve an ECE Level 1 credential and may qualify for a rate add-on if they are not already receiving an add-on through the Child Care Assistance Program. <u>OR</u>
- 2. School age only providers can complete the training outlined on the back of this page.

Option (2), above WILL NOT result in the attainment of a credential nor qualify for a rate add-on.

Providers serving only school age children must complete one of the two training options in order to fulfill training requirements as outlined in the Child Care Assistance Program Manual. Providers who serve school aged children and children of other ages must complete option 1.

IDHS Child Care Assistance Program Training Requirements -Providers Serving Only School Age Children (ages 6-13)-

OPTION 2

Providers serving only school age children the complete the following train	nat choose to complete training Option 2 must nings by <u>September 30, 2017.</u>
Can Complete 1) The following modules of the Illinois SAYD Level 1: a) 4a: Health and Nutrition b) 4b: Safety	Where to find the Training Online training is available through Gateways Registry at https://registry.ilgateways.com or contact local CCR&R for face-to-face training.
2) CPR/First Aid Certification	Contact your local CCR&R for training or a list of organizations that offer approved training.
3) Child Abuse and Neglect/Mandated Reporter Training	Visit: https://mr.dcfstraining.org/
4) What is CCAP? (In Centers, only Directors must complete this training).	Online training is available through Gateways Registry or contact local CCR&R for face-to-face training.

Providers serving only school age children the complete the following train	at choose to complete training Option 2 must lings by <u>September</u> 30, 2018.
Can Complete	Where to find the Training
 5.) The following modules of the Illinois SAYD Level 1: a) Module 1: Development Overview b) Module 2a: School-Age Development c) Module 2b: Early Adolescent Development d) Module 2c: Late Adolescent Development 	Online training is available in English only, through Gateways Registry at https://registry.ilgateways.com or contact local CCR&R for face-to-face training in English & Spanish.

Note: Child Care Providers MUST be members of the Gateways Registry to track training completion. Caregivers should register at: https://registry.ilgateways.com/.

Questions and Comments should be directed to dhs.ccap-reauth@illinois.gov.

Attention School-Age Only Programs and Providers!

If you work in a program or provide care to school-age children only, you now have **TWO** options to meet the new IDHS Child Care Assistance Program (CCAP) 2017-2018 training requirements:

OPTION 1:

School-age only providers can choose to complete the previously communicated 2017-2018 IDHS CCAP training requirements so that they may qualify for a rate add-on if they are not already receiving an add-on through the Child Care Assistance Program.

OPTION 2:

If you only serve children ages 6-13, you may complete School-Age and Youth Development (SAYD) Level 1 training modules 4a and 4b by 9/30/17 and modules 1, 2a, 2b, and 2c for School-Age and Youth Development training by 9/30/18.

Please Note:

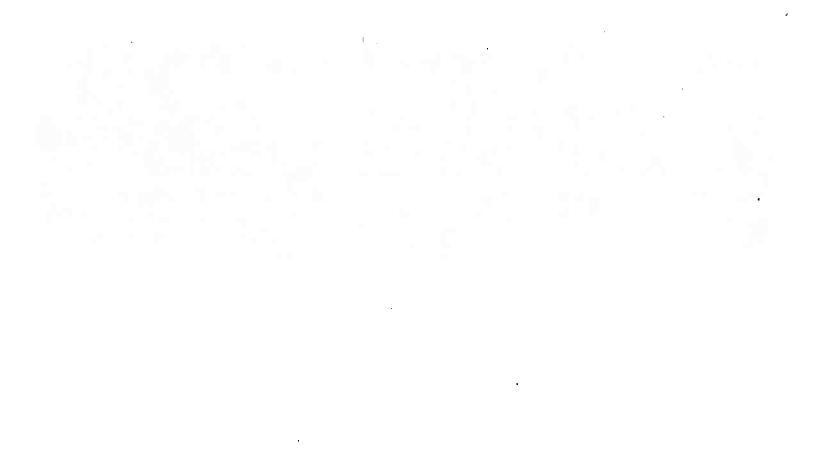
The SAYD Credential Level 1 training is a highly interactive experience. A wide variety of learning activities are used in the online course. Providers choosing to complete the SAYD Credential Level 1 online training should already be familiar with the Gateways i-learning System and must be comfortable using a computer. While the training is accessible via the internet browser on a mobile device, we recommend a larger screened device be used to improve the learning experience.

If you are inexperienced with either computers or online learning, we recommend choosing the ECE Credential Level 1 (Option 1 above) online training by visiting **courses.inccrra.org** or contacting your local Child Care Resource & Referral Agency for information about in-person training available in your area **www.inccrra.org/about/sdasearch**.

Provider Add-On

Completion of ECE Credential Level 1 may qualify a provider for a rate add-on only if you are not already receiving an add-on through the Child Care Assistance Program. Taking only 4a and 4b SAYD modules will not result in the attainment of a credential nor qualify you for a rate add-on.

Providers are encouraged to complete all required training as promptly as you can!



Have You Completed Your Trainings?

You must report CPR/First Aid and Mandated Reporter to the Registry! Completion isn't recorded unless you report it.

Reporting CPR and First Aid to the Registry

Current CPR and First Aid Certification should be reported to the Registry. You can report these certifications in the UPDATE section of your Registry.

To report these certifications, log into the Registry Dashboard, go to MY REGISTRY, choose UPDATE and click the Credentials and Certifications tab. Select "CPR" from the drop-down, click "Add", and enter the required information. Then, select "First Aid" from the drop-down, click "Add", and enter the required information. Click the "Save" button at the bottom of the screen.

Self-Report DCFS Mandated Reporter to the Registry

This training is available online only through DCFS. Once you complete it, you must self-report it in the Registry.

To self-report trainings log into the Registry Dashboard, go to MY REGISTRY, and choose LEARN. Click on the Self-Reported Trainings tab and then click "Add New". Enter the required information and then click the "Save" button to see your training appear in the listing.

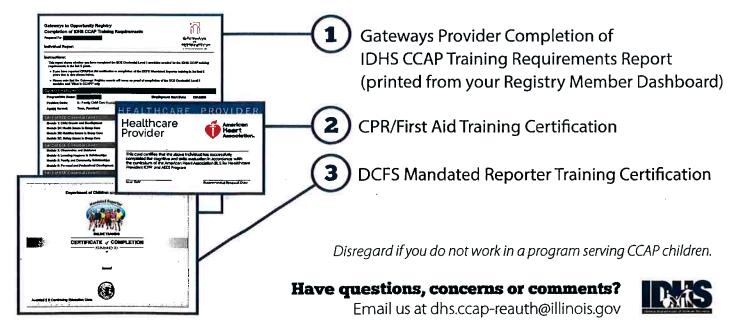
For more detail about how to enter CPR/First Aid and Mandated Reporter visit our help desk at https://inccrra.zendesk.com.

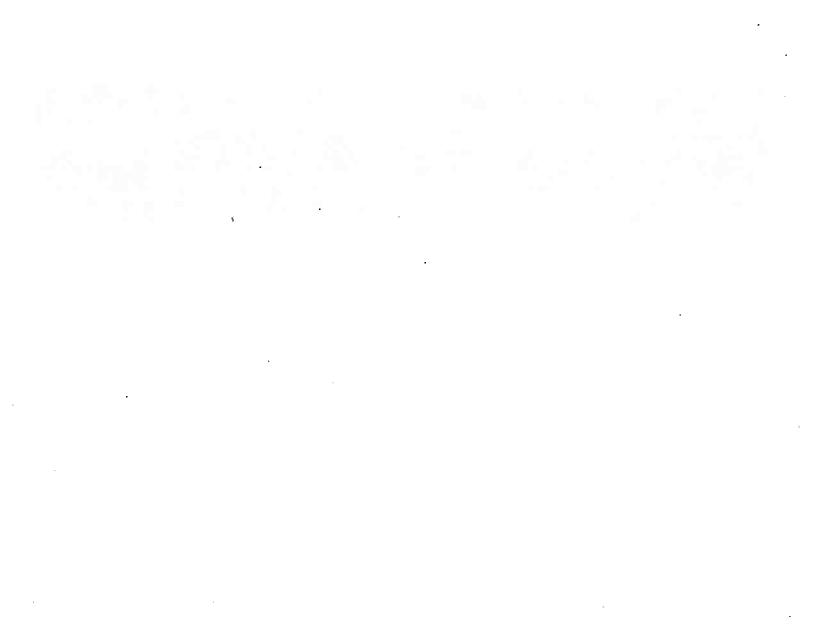
Once your trainings have been reported to the Registry, print the Gateways Provider Completion of IDHS CCAP Training Requirements Report.

Once you complete your trainings and report to the Registry, send the 3 documents listed below to IDHS via:

EMAIL: dhs.ccap-trainingdocs@illinois.gov OR

MAIL: IDHS Child Care – Training • 100 South Grand East, 2nd Floor • Springfield, IL 62762





Gateways to Opportunity® Registry Tips

How to Print your Completion of IDHS CCAP Training Requirements Report

Go to www.ilgateways.com. Click the Registry Member Login button. Log into the Gateways Registry Dashboard with your username and password.

Login Credentiels





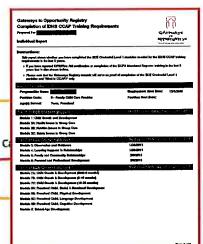
Click the My Registry Portal. Then click the Plan section.





Click the **Reports** tab. Then click **Get Report** to download your Completion of IDHS CCAP Training Requirements Report.











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Important Payment Information

W-9

The Comptroller's Office is requiring all child care providers to have a W-9 on file before payments can be made. If you have not done so already, please complete the enclosed W-9 form and return it to the Child Care Connection office. Please be sure to <u>sign</u> your name **EXACTLY** as you have <u>printed</u> your name.

Example: (Incorrect) Linda K. Jones Linda Jones

(Correct) Linda K. Jones Linda K. Jones

We must receive the <u>original signed</u> form. <u>You cannot fax or email this form.</u> **You will not receive payments until a W-9 is completed and on file.**

Direct Deposit

Should you consider direct deposit of your child care payment?

Absolutely! Payments can be deposited directly into your bank account. This can be especially helpful if you have been having trouble with your mail. Call 217-557-0930 to set up direct deposit. For purposes of recordkeeping, you may want to ask the bank what kind of receipt information they can pass on, as you will not receive payment information from IDHS or the Comptroller's office when using direct deposit.

Toll Free # For Payments

The IL Department of Human Services has established a toll free number for you to check on the status of your IDHS Child Care Assistance payment. You will need to have your Social Security number available when calling. 1-800-804-3833

Website for Payments

The Comptroller's Office has set up a method to check on the status of your Child Care Assistance payment. Go to: www.illinoiscomptroller.gov/vendors You will need to enter your FEIN or SSN # and your name.

Overpayments

The IL Department of Human Services has made a change that may affect the child care payments that you receive. If we find that we have overpaid you for providing child care, we will send you an overpayment letter. The letter will say how much you owe us and give you a choice about how to pay it. You can:

- · Pay all the money right away, or
- Send in payments each month, or
- Have us take money out of your child care payment each month before you receive it.

After you receive an overpayment letter, you will have 30 days to respond. We will stop paying you for all of the child care services you provide if you

- Do not tell us how you will pay back the money, or
- Agree to send in payments and don't do it, or
- Stop sending payments before the debt is paid off.

If you owe \$500 or less, you will have one year to pay it off. If you owe between \$500 and \$2500, you will have 2 years to pay it off. If you owe \$2500 or more, you will have 3 years to pay it off. Payments you send us must be in a personal check or money order payable to the Illinois Department of Human Services.

If you receive an overpayment letter and you think it is wrong, you will have the right to file an appeal and have a fair hearing. The letter will tell you how to file an appeal. At the hearing you will be asked for written proof that you were not overpaid or that the amount in the letter is wrong. Therefore, it is very important for you to keep accurate records of the child care you provide and the payments you receive.

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(Rev. December 2014) Department of the Treasury

Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

	1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.								
O I	2 Business name/disregarded entity name, if different from above								
Print or type Specific Instructions on page	3 Check appropriate box for federal tax classification; check only one of the following seven boxes: ☐ Individual/sole proprietor or ☐ C Corporation ☐ S Corporation ☐ Partnership single-member LLC ☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partners Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the tax classification of the single-member owner. ☐ Other (see instructions) ► 5 Address (number, street, and apt. or suite no.)	_	oove fo	e in Export Con	ertain struct cempt cempt ode (if oplies to	entities ions or payee tion fro f any) account ess (op	s, not in page code m FAT	individú a 3): (if any) [CA rep ined outsk)	only to als; see orting
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	7 List account number(s) here (optional)								
Pari	Taxpayer Identification Number (TIN)						_		
backup resider entities TIN on	rour TIN in the appropriate box. The TIN provided must match the name given on line 1 to averable withholding. For individuals, this is generally your social security number (SSN). However, 1 at alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For others, it is your employer identification number (EIN). If you do not have a number, see <i>How to ge</i> page 3.	fora reta			-[] -[
	If the account is in more than one name, see the instructions for line 1 and the chart on page nes on whose number to enter.	4 for	Emplo	yer iad	er identification number			_	
guideli	nes on whose number to enter.			-			П		
Part	II Certification			1_1	_		1_1		
THE SAME	penalties of perjury, I certify that:								
1. The	number shown on this form is my correct taxpayer identification number (or I am waiting for	a numbe	r to be	e issu	ed to	me);	and		
Ser	n not subject to backup withholding because: (a) I am exempt from backup withholding, or (I vice (IRS) that I am subject to backup withholding as a result of a failure to report all interest onger subject to backup withholding; and	o) I have n or divider	ot bee	en not r (c) th	ified ie IRS	by the S has	Inter notifi	rnal Re ed me	venue that I arr
3. I an	n a U.S. citizen or other U.S. person (defined below); and								
4. The	FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting	ng is corre	ct.						
interes genera instruc	cation instructions. You must cross out litem 2 above if you have been notified by the IRS to see you have failed to report all interest and dividends on your tax return. For real estate trans to paid, acquisition or abandonment of secured property, cancellation of debt, contributions to ally, payments other than interest and dividends, you are not required to sign the certification tions on page 3.	actions, it to an indiv	em 2 idual i	does retirer	not a nent	ipply. I arrang	For m	nortgag nt (IRA	ge), and
Sign Here	Signature of U.S. person ▶ Da	ate ►							
Con	oral Instructions • Form 1098 (home mo	ortgage inte	rest). 1	098-E	(stud	ent loa	n inte	rest), 10	98-T

aenerai instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs. gov/fw9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer Identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network: transactions)

- (tuition)
- Form 1099-C (canceled debt)
- . Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
 - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See What is FATCA reporting? on page 2 for further information.

Note. If you are a U.S. person and a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An Individual who is a U.S. citizen or U.S. resident alien;
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States;
- · An estate (other than a foreign estate); or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax under section 1446 on any foreign partners' share of effectively connected taxable income from such business. Further, in certain cases where a Form W-9 has not been received, the rules under section 1446 require a partnership to presume that a partner is a foreign person, and pay the section 1446 withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid section 1446 withholding on your share of partnership income.

In the cases below, the following person must give Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States:

- In the case of a disregarded entity with a U.S. owner, the U.S. owner of the disregarded entity and not the entity;
- In the case of a grantor trust with a U.S. grantor or other U.S. owner, generally, the U.S. grantor or other U.S. owner of the grantor trust and not the trust; and
- In the case of a U.S. trust (other than a grantor trust), the U.S. trust (other than a grantor trust) and not the beneficiaries of the trust.

Foreign person. If you are a foreign person or the U.S. branch of a foreign bank that has elected to be treated as a U.S. person, do not use Form W-9. Instead, use the appropriate Form W-8 or Form 8233 (see Publication 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the payee has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:

- The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
 - 2. The treaty article addressing the income.
- 3. The article number (or location) in the \mbox{tax} treaty that contains the saving clause and its exceptions.
- 4. The type and amount of income that qualifies for the exemption from tax.
- Sufficient facts to justify the exemption from tax under the terms of the treaty article.

Example. Article 20 of the U.S.-China income tax treaty allows an exemption from tax for scholarship income received by a Chinese student temporarily present in the United States. Under U.S. law, this student will become a resident alien for tax purposes if his or her stay in the United States exceeds 5 calendar years. However, paragraph 2 of the first Protocol to the U.S.-China treaty (dated April 30, 1984) allows the provisions of Article 20 to continue to apply even after the Chinese student becomes a resident alien of the United States. A Chinese student who qualifies for this exception (under paragraph 2 of the first protocol) and is relying on this exception to claim an exemption from tax on his or her scholarship or fellowship income would attach to Form W-9 a statement that includes the information described above to support that exemption.

If you are a nonresident alien or a foreign entity, give the requester the appropriate completed Form W-8 or Form 8233.

Backup Withholding

What is backup withholding? Persons making certain payments to you must under certain conditions withhold and pay to the IRS 28% of such payments. This is called "backup withholding." Payments that may be subject to backup withholding include Interest, tax-exempt interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, payments made in settlement of payment card and third party network transactions, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

You will not be subject to backup withholding on payments you receive if you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return.

Payments you receive will be subject to backup withholding if:

- 1. You do not furnish your TIN to the requester,
- 2. You do not certify your TIN when required (see the Part II instructions on page 3 for details),

- 3. The IRS tells the requester that you furnished an incorrect TIN,
- 4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or
- 5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See Exempt payee code on page 3 and the separate instructions for the Requester of Form W-9 for more information.

Also see Special rules for partnerships above.

What is FATCA reporting?

The Foreign Account Tax Compliance Act (FATCA) requires a participating foreign financial institution to report all United States account holders that are specified United States persons. Certain payees are exempt from FATCA reporting. See Exemption from FATCA reporting code on page 3 and the Instructions for the Requester of Form W-9 for more information.

Updating Your Information

You must provide updated information to any person to whom you claimed to be an exempt payee if you are no longer an exempt payee and anticipate receiving reportable payments in the future from this person. For example, you may need to provide updated information if you are a C corporation that elects to be an S corporation, or if you no longer are tax exempt. In addition, you must furnish a new Form W-9 if the hame or TIN changes for the account; for example, if the grantor of a grantor trust dies.

Penalties

Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$50 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

Civil penalty for false information with respect to withholding. If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a \$500 penalty.

Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If the requester discloses or uses TINs in violation of federal law, the requester may be subject to civil and criminal penalties.

Specific Instructions

Line 1

You must enter one of the following on this line; do not leave this line blank. The name should match the name on your tax return.

If this Form W-9 is for a joint account, list first, and then circle, the name of the person or entity whose number you entered in Part I of Form W-9.

a. Individual. Generally, enter the name shown on your tax return. If you have changed your last name without informing the Social Security Administration (SSA) of the name change, enter your first name, the last name as shown on your social security card, and your new last name.

Note. ITIN applicant: Enter your individual name as it was entered on your Form W-7 application, line 1a. This should also be the same as the name you entered on the Form 1040/1040A/1040EZ you filed with your application.

- b. Sole proprietor or single-member LLC. Enter your individual name as shown on your 1040/1040Ä/1040EZ on line 1. You may enter your business, trade, or "doing business as" (DBA) name on line 2.
- c. Partnership, LLC that is not a single-member LLC, C Corporation, or S Corporation. Enter the entity's name as shown on the entity's tax return on line 1 and any business, trade, or DBA name on line 2.
- d. Other entities. Enter your name as shown on required U.S. federal tax documents on line 1. This name should match the name shown on the charter or other legal document creating the entity. You may enter any business, trade, or DBA name on line 2.
- e. Disregarded entity. For U.S. federal tax purposes, an entity that is disregarded as an entity separate from its owner is treated as a "disregarded entity." See Regulations section 301.7701-2(c)(2)(ii). Enter the owner's name on line 1. The name of the entity entered on line 1 should never be a disregarded entity. The name on line 1 should be the name shown on the income tax return on which the Income should be reported. For example, if a foreign LLC that is treated as a disregarded entity for U.S. federal tax purposes has a single owner that is a U.S. person, the U.S. owner's name is required to be provided on line 1. If the direct owner of the entity is also a disregarded entity, enter the first owner that is not disregarded for federal tax purposes. Enter the disregarded entity's name on line 2, "Business name/disregarded entity name." If the owner of the disregarded entity is a foreign person, the owner must complete an appropriate Form W-8 instead of a Form W-9. This is the case even if the foreign person has a U.S. TIN.

Line 2

If you have a business name, trade name, DBA name, or disregarded entity name, you may enter it on line 2.

Line 3

Check the appropriate box in line 3 for the U.S. federal tax classification of the person whose name is entered on line 1. Check only one box in line 3.

Limited Liability Company (LLC). If the name on line 1 is an LLC treated as a partnership for U.S. federal tax purposes, check the "Limited Liability Company" box and enter "P" in the space provided. If the LLC has filed Form 8832 or 2553 to be taxed as a corporation, check the "Limited Liability Company" box and in the space provided enter "C" for C corporation or "S" for S corporation. If it is a single-member LLC that is a disregarded entity, do not check the "Limited Liability Company" box; instead check the first box in line 3 "Individual/sole proprietor or single-member LLC."

Line 4, Exemptions

If you are exempt from backup withholding and/or FATCA reporting, enter in the appropriate space in line 4 any code(s) that may apply to you.

Exempt payee code.

- Generally, individuals (including sole proprietors) are not exempt from backup withholding.
- Except as provided below, corporations are exempt from backup withholding for certain payments, including interest and dividends.
- Corporations are not exempt from backup withholding for payments made in settlement of payment card or third party network transactions.
- Corporations are not exempt from backup withholding with respect to attorneys' fees or gross proceeds paid to attorneys, and corporations that provide medical or health care services are not exempt with respect to payments reportable on Form 1099-MISC.

The following codes identify payees that are exempt from backup withholding. Enter the appropriate code in the space in line 4.

- 1—An organization exempt from tax under section 501(a), any IRA, or a custodial account under section 403(b)(7) if the account satisfies the requirements of section 401(f)(2),
- 2-The United States or any of its agencies or instrumentalities
- 3-A state, the District of Columbia, a U.S. common wealth or possession, or any of their political subdivisions or instrumentalities
- 4-A foreign government or any of its political subdivisions, agencies, or instrumentalities
 - 5-A corporation
- 6-A dealer in securities or commodities required to register in the United States, the District of Columbia, or a U.S. commonwealth or possession
- 7-A futures commission merchant registered with the Commodity Futures Trading Commission
- 8-A real estate investment trust
- $9\!-\!\text{An}$ entity registered at all times during the tax year under the investment Company Act of 1940
 - 10-A common trust fund operated by a bank under section 584(a)
- 11-A financial institution
- 12-A middleman known in the investment community as a nominee or custodian
 - 13-A trust exempt from tax under section 664 or described in section 4947

The following chart shows types of payments that may be exempt from backup withholding. The chart applies to the exempt payees listed above, 1 through 13.

IF the payment is for	THEN the payment is exempt for			
Interest and dividend payments	All exempt payees except for 7			
Broker transactions ·	Exempt payees 1 through 4 and 6 through 11 and all C corporations. S corporations must not enter an exempt payee code because they are exempt only for sales of noncovered securities acquired prior to 2012.			
Barter exchange transactions and patronage dividends	Exempt payees 1 through 4			
Payments over \$600 required to be reported and direct sales over \$5,000 ¹	Generally, exempt payees 1 through 5 ²			
Payments made in settlement of payment card or third party network transactions	Exempt payees 1 through 4			

¹See Form 1099-MISC, Miscellaneous Income, and its instructions.

² However, the following payments made to a corporation and reportable on Form 1099-MISC are not exempt from backup withholding: medical and health care payments, attorneys' fees, gross proceeds paid to an attorney reportable under section 6045(f), and payments for services paid by a federal executive agency.

Exemption from FATCA reporting code. The following codes identify payees that are exempt from reporting under FATCA. These codes apply to persons submitting this form for accounts maintained outside of the United States by certain foreign financial institutions. Therefore, if you are only submitting this form for an account you hold in the United States, you may leave this field blank. Consult with the person requesting this form if you are uncertain if the financial institution is subject to these requirements. A requester may indicate that a code is not required by providing you with a Form W-9 with "Not Applicable" (or any similar indication) written or printed on the line for a FATCA exemption code.

- A—An organization exempt from tax under section 501(a) or any individual retirement plan as defined in section 7701(a)(37)
 - B-The United States or any of its agencies or instrumentalities
- C-A state, the District of Columbia, a U.S. commonwealth or possession, or any of their political subdivisions or instrumentalities
- D—A corporation the stock of which is regularly traded on one or more established securities markets, as described in Regulations section 1.1472-1(c)(1)(i)
- E—A corporation that is a member of the same expanded affiliated group as a corporation described in Regulations section 1.1472-1(c)(1)(i)
- F—A dealer in securities, commodities, or derivative financial instruments (including notional principal contracts, futures, forwards, and options) that is registered as such under the laws of the United States or any state
 - G-A real estate investment trust
- H—A regulated investment company as defined in section 851 or an entity registered at all times during the tax year under the Investment Company Act of 1940
 - I-A common trust fund as defined in section 584(a)
 - J-A bank as defined in section 581
 - K-A broker
 - L-A trust exempt from tax under section 664 or described in section 4947(a)(1)
 - M-A tax exempt trust under a section 403(b) plan or section 457(g) plan

Note. You may wish to consult with the financial institution requesting this form to determine whether the FATCA code and/or exempt payee code should be completed.

Line 5

Enter your address (number, street, and apartment or suite number). This is where the requester of this Form W-9 will mail your information returns.

Line 6

Enter your city, state, and ZIP code.

Part I. Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. If you are a resident alien and you do not have and are not eligible to get an SSN, your TIN is your IRS individual taxpayer identification number (ITIN). Enter it in the social security number box. If you do not have an ITIN, see How to get a TIN below.

If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. However, the IRS prefers that you use your SSN.

If you are a single-member LLC that is disregarded as an entity separate from its owner (see *Limited Liability Company (LLC)* on this page), enter the owner's SSN (or EIN, if the owner has one). Do not enter the disregarded entity's EIN. If the LLC is classified as a corporation or partnership, enter the entity's EIN.

Note. See the chart on page 4 for further clarification of name and TIN combinations.

How to get a TIN. If you do not have a TIN, apply for one immediately. To apply for an SSN, get Form SS-5, Application for a Social Security Card, from your local SSA office or get this form online at www.sse.gov. You may also get this form by calling 1-800-772-1213. Use Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN, or Form SS-4, Application for Employer Identification Number, to apply for an EIN. You can apply for an EIN online by accessing the IRS website at www.irs.gov/businesses and clicking on Employer Identification Number (EIN) under Starting a Business. You can get Forms W-7 and SS-4 from the IRS by visiting IRS-gov or by calling 1-800-TAX-FORM (1-800-829-3676).

If you are asked to complete Form W-9 but do not have a TIN, apply for a TIN and write "Applied For" in the space for the TIN, sign and date the form, and give it to the requester. For interest and dividend payments, and certain payments made with respect to readily tradable instruments, generally you will have 60 days to get a TIN and give it to the requester before you are subject to backup withholding on payments. The 60-day rule does not apply to other types of payments. You will be subject to backup withholding on all such payments until you provide your TIN to the requester.

Note. Entering "Applied For" means that you have already applied for a TIN or that you intend to apply for one soon.

Caution: A disregarded U.S. entity that has a foreign owner must use the appropriate Form W-8.

Part II. Certification

To establish to the withholding agent that you are a U.S. person, or resident allen, sign Form W-9. You may be requested to sign by the withholding agent even if items 1, 4, or 5 below indicate otherwise.

For a joint account, only the person whose TIN is shown in Part I should sign (when required). In the case of a disregarded entity, the person identified on line 1 must sign. Exempt payees, see Exempt payee code earlier.

Signature requirements. Complete the certification as indicated in items 1 through 5 below.

- Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts considered active during 1983. You must give your correct TIN, but you do not have to sign the certification.
- 2. Interest, dividend, broker, and barter exchange accounts opened after 1983 and broker accounts considered inactive during 1983. You must sign the certification or backup withholding will apply. If you are subject to backup withholding and you are merely providing your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.
- 3. Real estate transactions. You must sign the certification. You may cross out item 2 of the certification.
- 4. Other payments. You must give your correct TIN, but you do not have to sign the certification unless you have been notified that you have previously given an incorrect TIN. "Other payments" include payments made in the course of the requester's trade or business for rents, royalties, goods (other than bills for merchandise), medical and health care services (including payments to corporations), payments to a nonemployee for services, payments made in settlement of payment card and third party network transactions, payments to certain fishing boat crew members and fishermen, and gross proceeds paid to attorneys (including payments to corporations).
- 5. Mortgage interest paid by you, acquisition or abandonment of secured property, cancellation of debt, qualified tuition program payments (under section 529), IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions. You must give your correct TIN, but you do not have to sign the certification.

What Name and Number To Give the Requester

For this type of account: Give name and SSN of:				
	Give name and SSN of:			
Individual Two or more individuals (joint account)	The individual The actual owner of the account or, if combined funds, the first individual on the account'			
Custodian account of a minor (Uniform Gift to Minors Act)	The minor ²			
a. The usual revocable savings trust (grantor is also trustee) b. So-called trust account that is not a legal or valid trust under state law	The grantor-trustee'			
Sole proprietorship or disregarded entity owned by an individual	The owner			
Grantor trust filing under Optional Form 1099 Filing Method 1 (see Regulations section 1.671-4(b)(2)(j) (A))	The grantor*			
For this type of account:	Give name and EIN of:			
Disregarded entity not owned by an individual	The owner			
8. A valid trust, estate, or pension trust	Legal entity			
Corporation or LLC electing corporate status on Form 8832 or Form 2553	The corporation			
Association, club, religious, charitable, educational, or other tax- exempt organization	The organization			
1. Partnership or multi-member LLC	The partnership			
2. A broker or registered nominee	The broker or nominee			
Account with the Department of Agriculture in the name of a public entity (such as a state or local government, school district, or prison) that receives agricultural program payments	The public entity			
4. Grantor trust filing under the Form 1041 Filing Method or the Optional Form 1099 Filing Method 2 (see	The trust			

List first and circle the name of the person whose number you furnish. If only one person on a joint account has an SSN, that person's number must be furnished.

Regulations section 1.671-4(b)(2)(i)

(B))

- ³ You must show your individual name and you may also enter your business or DBA name on the "Business name/disregarded entity" name line. You may use either your SSN or EIN (if you have one), but the IRS encourages you to use your SSN.
- ⁴ List first and circle the name of the trust, estate, or pension trust. (Do not furnish the TIN of the personal representative or trustee unless the legal entity itself is not designated in the account title.) Also see Special rules for partnerships on page 2.
 "Note. Grantor also must provide a Form W-9 to trustee of trust.

Note. If no name is circled when more than one name is listed, the number will be considered to be that of the first name listed.

Secure Your Tax Records from Identity Theft

Identity theft occurs when someone uses your personal information such as your name, SSN, or other identifying information, without your permission, to commit fraud or other crimes. An identity thief may use your SSN to get a job or may file a tax return using your SSN to receive a refund.

To reduce your risk:

- · Protect your SSN.
- Ensure your employer is protecting your SSN, and
- · Be careful when choosing a tax preparer.

If your tax records are affected by identity theft and you receive a notice from the IRS, respond right away to the name and phone number printed on the IRS notice or letter.

If your tax records are not currently affected by identity theft but you think you are at risk due to a lost or stolen purse or wallet, questionable credit card activity or credit report, contact the IRS identity Theft Hotline at 1-800-908-4490 or submit Form 14039.

For more information, see Publication 4535, Identity Theft Prevention and Victim Assistance.

Victims of identity theft who are experiencing economic harm or a system problem, or are seeking help in resolving tax problems that have not been resolved through normal channels, may be eligible for Taxpayer Advocate Service (TAS) assistance. You can reach TAS by calling the TAS toll-free case intake line at 1-877-777-4778 or TTY/TDD 1-800-829-4059.

Protect yourself from suspicious emails or phishing schemes. Phishing is the creation and use of email and websites designed to mimic legitimate business emails and websites. The most common act is sending an email to a user falsely claiming to be an established legitimate enterprise in an attempt to scam the user into surrendering private information that will be used for identity theft.

The IRS does not initiate contacts with taxpayers via emails. Also, the IRS does not request personal detailed information through email or ask taxpayers for the PIN numbers, passwords, or similar secret access information for their credit card, bank, or other financial accounts.

If you receive an unsolicited email claiming to be from the IRS, forward this message to phishing@irs.gov. You may also report misuse of the IRS name, logo, or other IRS property to the Treasury Inspector General for Tax Administration (TIGTA) at 1-800-366-4484. You can forward suspicious emails to the Federal Trade Commission at: spam@uce.gov or contact them at www.ftc.gov/idtheft or 1-877-IDTHEFT (1-877-438-4338).

Visit IRS.gov to learn more about identity theft and how to reduce your risk.

Privacy Act Notice

Section 6109 of the Internal Revenue Code requires you to provide your correct TIN to persons (including federal agencies) who are required to file information returns with the IRS to report interest, dividends, or certain other income paid to you; mortgage interest you paid; the acquisition or abandonment of secured property; the cancellation of debt; or contributions you made to an IRA, Archer MSA, or HSA. The person collecting this form uses the Information on the form to file information returns with the IRS, reporting the above information. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation and to cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their laws. The information also may be disclosed to other countries under a treaty, to federal and state agencies to enforce civil and criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism. You must provide your TIN whether or not you are required to file a tax return. Under section 3406, payers must generally withhold a percentage of taxable interest, dividend, and certain other payments to a payee who does not give a TIN to the payer. Certain penalties may also apply for providing false or fraudulent information.

² Circle the minor's name and furnish the minor's SSN.

Child Care Assistance Payment R	ates Effective	December 1, 2014
Child Care Homes - Licer	need 762 763	THE RUNGS
Peoria, Tazewell, Woodford	13eu 102, 103	
Age of Child	Part-Day	Full-Day
Under 2	\$15.79	\$31.57
Age 2	\$14.67	\$29.34
Age 3 and older	\$13.47	\$26.93
Bureau, Marshall, Stark, LaSalle, Put		
Age of Child	Part-Day	Full-Day
Under Age 2	\$14.70	\$29.39
Age 2	\$13.63	\$27.25
Age 3 and older	\$12.48	\$24.96
Age 3 and older	\$12.40	φ24.90
Child Care Homes - Licer	se Evemnt All Cour	11100 704 705 700 707
Age of Child	Part-Day Part-Day	Full-Day
All Ages	\$8.11	\$16.22
Child Care Centers - Lice	nsed 760	
Peoria, Tazewell, and Woodford	The second secon	
Age of Child	Part-Day	Full-Day
Under 2	\$23.25	\$46.49
Age 2	\$18.37	\$36.73
Age 3 and older	\$13.78	\$27.55
Bureau, Marshall, Stark, LaSalle, Put	nam Fulton	
Age of Child	Part-Day	Full-Day
Under Age 2	\$16.77	\$33.53
Age 2	\$14.23	\$28.46
Age 3 and older	\$11.89	\$23.77
	F	
Child Care Centers - Lice	nse Exempt 761	
Peoria, Tazewell, and Woodford		
Age of Child	Part-Day	Full-Day
Under 2	\$20.25	\$40.50
Age 2	\$16.00	\$32.00
Age 3 and older	\$12.00	\$24.00
Bureau, Marshall, Stark, LaSalle, Put	nam, Fulton	
Age of Child	Part-Day	Full-Day
Under Age 2	\$14.60	\$29.20
A	\$12.40	\$24.80
Age 2	φ12.40	φ24.00

The rates listed are the maximum rates that the Department will pay per day.

For care provided less than 5 hours per day, use the part-day rate.

For care provided from 5 through 12 hours per day, use the full-day rate.
For care provided more than 12 hours but less than 17 hours per day, use the full-day rate for the first 12 hours and the part-day rate for the remainder.

For care provided from 17 through 24 hours per day, use the full-day rate for the first 12 hours and the full-day rate for the remainder.

Providers cannot charge the State of Illinois rates that exceed the maximum allowed by the State and rates that are higher than those charged by the provider to the general public for similar services. This includes discounts such as multiple child discounts, staff discounts, full-week discounts, pre-pay discounts, and sliding fee scales.

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et Started

inefits, court-ordered payments, workers compensation and ith the new Way2Go Card" you have joined an elite group ogram™. Services such as payroll, tax refund, retirement her funds are delivered faster on a prepaid Mastercard® cardholders who receive their deposits through the Go

rselecting the Way2Go Card" you enjoy unprecedented 24/7 ustomer Service, access to funds anytime and online access your account history for viewing, printing or checking your

cations—at retailers, bank teller windows and ATMs worldwide. u can use your Way2Go Card" anywhere debit MasterCard ur account is protected by your Personal Identification irds are accepted, either within the US or international umber (PIN) and your card account is FDIC insured.

structions on the document included with your card and enjoy e benefits of using your funds electronically by presenting tivate your card account immediately by following the

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24 hours a day / 7 days a week / toll free International Calls: 866-569-4494 TTY: 1-877-906-0085 (888-929-2460)

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How to Use Your Card-Anywhere

four funds will be deposited to your prepaid debit MasterCard May2Go Card" account. You may not spend more than the amount of funds posted to your card account.

Using Your Card

- Simply present your card when paying.
- Swipe your card and select either the "credit" or "debit" button and follow the prompts on the screen
- Purchase goods and services at any MasterCard merchant including purchases through the Internet.
- Get cash back with your purchase
- Get cash at MasterCard Member Bank teller windows
- Look for the MoneyPass or Comerica Bank brand marks to avoid ATM surcharge fees.
- your card and then present another form of payment for the "split tender" transaction at a merchant location at no cost. Simply pay for a purchase with the remaining balance on You can use all of the funds on your card by performing a remaining amount due.
- For gas purchases simply present your card inside the store to purchase fuel.

Customer Service - To Support You

- Call if you have questions or wish to challenge a transaction posted to your card account.
- a Customer Service Representative (CSR) to discuss issues or ten transactions posted to your card account, and access to automated deposit notification, low balance alerting, last your selection of feature and services: account balance, From the Interactive Voice Response (IVR), personalize answers to your questions.

Enhanced Features of Your Card

Account

- Sign up for cardholder alerts.
- Track your purchases using our transaction register at www.GoProgram.com
- Funds Transfer, Transfer your funds to a U.S. bank account using the bank transfer feature.



The Debit MasterCard Way2Go Card** is issued by Comerica Bonk pursuant to a license from MasterCard International Incoporated, MasterCard and the MasterCard Brand Mark are registered trade marks of MasterCard International Incoporated.

Visit MasterCard® Marketplace for Additional Savings at

Register for savings at major retailers with promotions and limited time offers using your Way2Go Card". www.mastercardmarketplace.com/savings.

Finding the things you need for less: priceless Save up to **30**% on everyday needs **WARKETPLACE**



State of Illinois - Department of Human Services

Illinois Debit MasterCard Payment Option Form

If you chose the Illinois Debit MasterCard Card, we will update our records and you will receive your Illinois Debit MasterCard in the mail. Activate your card immediately by calling the toll free number (1-866-338-2944) and follow the instruction on the materials enclosed with your card. Make sure we have your correct address.

Your card will not be forwarded.

In order to get a Illinois Debit MasterCard:

- * Attach a copy of your current Driver's License or State I.D. card
- * You MUST fill in all the blanks in the section you are completing (Section 1 to start card use, section 2 to stop card use.)
- * All information must be clear and readable
- * Once you choose the Illinois Debit MasterCard your payments will continue on the card until a written cancellation Payment Option Form is received and processed at DHS.

* You MUST send the form to:

Department of Human Services
Bureau of Expenditure Accounting Debit Card Project
100 South Grand Ave. East, 1st Floor
Springfield, Illinois 62762

COMPLETE ONLY ONE SECTION BELOW: If you want to START using the Illinois Debit MasterCard, complete section 1. If you have a card now and wish to STOP using it, complete Section 2.

SECTION 1 (To request a new Illinois	Debit MasterCard)	
Illinois Debit MasterCard ® Card Payment Option - All blank	ks in this section belo	ow MUST be completed
(Choose your Provider type)	- DRS Personal Assis	stant
Social Security Number: Daytime Phone:	(Include area code)	Enter "N/A" If you do
•	(Include area code)	not have a phone
Enter your name below as it appears on your Social Security Card or on your cur	rent IDHS payment check	ks:
Last Name: First Name:		Middle Initial:
	(Use this line for your l	DBA, if licensed with one)
Mailing Address: (Indicate Street, Apartment Number, Floor)		
(St	reet # and Name: with	St. Ave, Ct, Apt. #, Floor)
	Z	ip Code:
adjustments for any credit entries in error. This authorization is applicable to all C the Comptroller to the below named payee as identified by its designated payee in I understand the Illinois Debit MasterCard is issued by Comerica Bank, pursuant further certify that I am at least 18 years of age.	dentification number.	
Signature:	Date: _	
With this signature, I certify that the informatio	n provided above is a	accurate.
All blanks above MUST be completed in order to request a Illinois Debit MasterCard.		
SECTION 2 (To cancel your Illinois D	ebit MasterCard)	
I would like to CANCEL use of my Illinois Debit MasterCard and requesting the Debit card (either paper check or Direct Deposit)		the way I did before
If you were using Direct Deposit, and that bank account is now closed, your next payment in providers must contact The Office of the Comptroller Direct Deposit Unit at (217) 557-0930 contact the DRS Local Office if there have been any changes to your bank account since the	f the account has changed o	r closed. Personal Assistants must
Reason for Card Cancellation		<u> </u>
Print Your Name:	Social Security Num	nber:
Signature:	Date:	
Please retain your Illinois Debit MasterCard until you receive your no	ext payment by check	or direct deposit.

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DEBIT CARD INQUIRY ROUTING CALLS TO SEND TO ACS CALL CENTER (IVR)

-	How do I report a lost of stolen card?	ACS Call Center	866-338-2944
8	Who do I contact if a card was not received that has funds on it?	ACS Call Center	866-338-2944
က	Questions about Debit Card transactions	ACS Call Center	866-338-2944
4	Deposit disputes	ACS Call Center	866-338-2944
Ŋ	Questions about card or ATM fees	ACS Call Center	866-338-2944
9	ATM and/or bank locations	ACS Call Center	866-338-2944
7	EPPICard Website Questions	ACS Call Center	866-338-2944
œ	Deposit Confirmations/Monthly statements	ACS Call Center	866-338-2944
	To Reach a live person: Call 1-866-338-2944; do not enter a card number. Remain on the line during the pause. You will be instructed to press 2 if your card has been lost or stolen. Then Press 8 to speak to a Representative.	n the line during the pause. stolen. Then Press 8 to speak to a Representative.	
	CALLS	CALLS TO SEND TO DHS PROVIDER INFORMATION LINE	INE
on .	To inquire about pending payments that have not been received	DHS Provider Information Line	800-804-3833
	Child care providers	Please be aware that the Bank has up to two working days to post payments to your card from the time the Comptroller issues the payment.	
	Personal Assistants	Payments will not be deposited until the Scheduled Pay Date.	
9	DRS PAs that have received a paycheck statement (DRS Personal assistants) but the money has not been deposited to the Debit card	Payments will not be deposited until the scheduled pay date. You may check the DHS Provider Information Line to see if any payments are pending.	800-804-3833
=	The Comptroller processed my payment. Why isn't it on my card?	Call the DHS Provider Information Line to see if payment is pending. Please be aware that the Bank has up to two working days to post payments to your card from the time the Comptroller issues the payment.	800-804-3833 - DHS Provider Information Line
		If the payment has been issued, you may call the AGS Service Center to verify the deposit in 2 working days.	866-338-2944 - ACS Customer Service Center
12	I am a PA and signed up for Direct Deposit (not the Debit Card) and continue to receive paper checks	DHS - Home Services Payroll Processing Unit	217-557-6479

Keep these numbers for your records if you choose the Debit Card.

CALLS TO SEND TO CCR&R or DRS LOCAL OFFICE

2	20	19	8			17	16	ᆄ			4			13
CAL I am a child care provider and signed up for Direct Deposit (not the Debit Card) and continue to receive paper checks.	Debit Card Information Line	I would like to cancel my Debit Card.	I have a debit card and am still receiving a paper check.	Personal Assistants	Child care providers	Questions about payment amounts	My social security number is incorrect when I call the Debit Card System. How do I correct that?	My name with my CCR&R is spelled correctly, but the name on the card is incorrect. How do I correct the information?	~Personal Assistants	Child care providers	I called the DHS Provider Information line and it indicated that there were no payments pending.	Personal Assistants	Child care providers	Where can I get a form to sign up for a Debit Card?
CALLS TO SEND TO THE OFFICE OF THE COMPTROLLER sit Illinois Office of the Comptroller s.			Some payment were issued as checks instead of on the Debit card due to a system problem.	Contact the DRS Office handling your client (For Gross Amounts Only).	Contact the office that handles your child care case CCR&R.		Contact the office that processes your payments to confirm the Tax Identification Number (SSN or FEIN) that is being used.	A new W-9 form may need to be submitted. Contact the office that processes your payments and ask for a new W-9 form.	Contact the DRS Office handling your client.	Contact the office that handles your child care case (CCR&R).		Contact the DRS Office handling your client.	Contact the office that handles your child care case (CCR&R).	DHS Website
.ER 217-557-0930	it to the address listed on the form. The form will be available on the DHS website and at your local offices. 217-785-7790	Complete the hottom section of the Downset Cotton for the contract of the Complete the	DHS Ddebit Card Unit 217-785-7790		800-843-6154 to inquire which office manages your area					800-843-6154 to inquire which office manages your area			800-843-6154 to inquire which office manages your area	http://www.dhs.state.il.us/page.aspx?item=45466

CHILD CARE TELEPHONE BILLING SYSTEM



(An Easier & Faster Way to get PAID)

Welcome to the Illinois Department of Human Services (IDHS) Child Care Telephone Billing System. You can start using the Telephone Billing System to enter your Child Care Certificate(s) as soon as you've received your password. Using the billing system should help you get your payments quicker.

The Child Care Billing System is available:

- thru a toll free phone number (1-800-787-9316 Voice/1-800-787-9318 TTY)
- 24 Hours a Day, 7 Days a Week
- for Licensed Home and Group Home Providers
- for License-Exempt Home Providers
- for TTY callers
- · in English or Spanish
- using the Phone Key Pad or by Speaking the information

STEP 1 - Complete and sign the enclosed Child Care Telephone Billing Agreement form. Return it to your Child Care Resource & Referral Agency (CCR&R).

STEP 2 – After IDHS has confirmed that you have returned your signed Agreement, IDHS will mail you a letter with your Password for the Child Care Telephone Billing System.

STEP 3 - Keep your Password in a safe place so that you can remember it when you call the billing line. Please do not share or give your password to anyone. If you have questions or need help, please contact your CCR&R.

Comments from providers who use the Telephone Billing System:

"I love the fast service. I can enter my information even on weekends, while other providers are limited to Monday through Friday." Vanessa Sims, Tilton, IL

"Love it, love it, love it. The system is convenient, fast and reliable. The automated telephone billing system, combined with direct deposit, is the best payment option the State offers." Carmallitia Clemons, Hazel Crest, IL

"You really can control the timing of payments. Don't be afraid to try the system because the glitches are gone." Nancy Williams, Champaign, IL

"Would not trade the system for anything. It is efficient and fast." Merle Coleman, Zion, IL

"Wonderful, wonderful! I receive my check much quicker than the providers who mail their certificates." Gloria Brown, Chicago, IL

Child Care Resource & Referral Agency:

SAL Child Care Connection 3425 N Dries Ln Peoria IL 61604

1-800-421-4371 FAX: 309-686-3850 www.salchildcareconnection.org

Illinois Department of Human Services

Child Care Telephone Billing Line 1-800-787-9316 Voice 1-800-787-9318 TTY

Available: 24 hours a day, 7 days a week

English or Spanish

Practice Session

Completing the practice session is not required in order to get a password.

Practice ID /Password: License Exempt Home Provider

Licensed Home Provider

Provider Number: 301-12-1234

Provider Number: 601-12-1234

Password: 12345

Password: 12345

You may answer the questions in one of two ways:

- You may speak your answer into the phone. Some hints for using this method.
 - OSpeak in a slow, clear voice.
 - oThe system works best if you call from a quiet room.
 - OUse the phone handset instead of a speakerphone or hands-free headset.
 - OUse a landline phone instead of a cell phone.
 - OSpeak only the requested information.
- You may answer by touching keys on your telephone keypad. If you are calling from a noisy location or you don't have a good connection, use the touch-tone keys on the phone.
- When the system asks if the address on your certificate is correct, say "YES" or press "1".
- When the system asks if you are still providing care for this family, say "YES" or press "1".
- You will be entering information for the month of January.

Billing information:

Client Name: Child Name:

THERESA CAMPBELL DESHAWN KNIGHT

Days Open 0 Full time Days Attended

22 Part time

0 Full time 22 Part time

Client Name: Child Name:

SANDRA WALKER MALIK WALKER

Days Open 10 Full time

12 Part time

Days Attended
10 Full time
12 Part time

You may complete the practice session as many times as you'd like. If you have questions or

need help, please contact: Child Care Connection 309-690-7300 or 800-301-3304

CHILD CARE TELEPHONE BILLING AGREEMENT



Please complete this form and **return to your Child Care Resource and Referral Agency (CCR&R).** Your CCR&R's address is located at the bottom of your Approval letter or Child Care Certificate.

Provider Name and Address:		
-		
Provider Social Security Number	r (SSN) or	
Federal Employer Identification	Number (FEIN):	
I agree that when I use the Child	d Care Telephone Billing System to enter a Child Care Certificate:	
* I am filing a legally bin	nding request for child care payment.	
* I have completed and	signed the Child Care Certificate.	
* The client has signed	the completed Child Care Certificate.	
* My address is correct	on the Child Care Certificate.	
* The information that I of the signed Child Care	enter on the Child Care Telephone Billing System will be exactly the same information that e Certificate.	t is on
* The information that I	enter will be complete and accurate.	
 I understand giving fal- and/or referral for pros 	lse information or failure to provide correct information can result in pay back of overpaymecution for fraud.	ents
* I will keep the Child Ca	are Certificate on file for 5 years.	
 I will make each Child any and all authorized 	Care Certificate that I enter on the Child Care Telephone Billing System available for 5 year Illinois Department of Human Services representative and Federal authorities.	ars to
I understand that failur of the State for any fun	re to keep each Child Care Certificate on file for 5 years shall establish a presumption in fa nds paid by the State for which adequate documentation is not available to support paymer	vor nt.
Child Care Provider Signature: -	Date:	

IL 444-4773 (N-3-04)

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